

## TERMS OF REFERENCE OF STAKEHOLDERS RELATIONSHIP COMMITTEE

- (1) Resolving grievances of shareholders including complaints related to transfer/ transmission of shares, non-receipt of annual report, non-receipt of dividends, issue of new/duplicate certificates, demat/remat certificates, general meetings etc.;
- (2) Review of measures taken for effective exercise of voting rights by shareholders;
- (3) Review of adherence to the service standards adopted by the Company in respect of services being rendered by the Registrar & Share Transfer Agent; and
- **(4)** Review of various measures and initiatives taken by the Company for reducing the quantum of unclaimed dividends and ensuring timely receipt of dividend warrants/annual reports/statutory notices by the shareholders of the Company.